

Getting started with home infusion therapy

Have questions about your home infusion therapy? No need to worry. Count on us for the answers you need. We'll be here to support you throughout your journey.



Before you leave the hospital, here's how we plan to help

Insurance benefit confirmation. We'll help you understand your coverage for infusion therapy and out-of-pocket costs.

Paperwork support. We'll help you fill out new patient forms.

Discharge planning. We'll work with your providers and hospital team to help plan your transition home.

One-on-one support. We'll set up a meeting with a Coram^{®*} representative to discuss what to expect on returning home and answer your questions before your first in-home treatment.

Home infusion therapy demo. We'll explain how your equipment works. And show you how to administer your therapy at home.

Medication, formula, equipment and supply prep. We'll make sure everything's ready and set up delivery to your home.

Contact plan. We'll ask how you want us to contact you. And give you easy ways to reach our Coram team 24/7.

Helpful information. We'll share resources and videos from [Coramhc.com](https://www.coramhc.com).



After you're home, here's how we plan to help

Infusion nurse visit within 24 hours. We'll help you with your first treatment and make sure you know how to reach us. We'll also show you how to find resources at [Coramhc.com](https://www.coramhc.com).

24/7 availability. We're here to answer your questions and share helpful resources.

Regular check ins. We'll keep an eye on how you're doing, schedule refills, order supplies and confirm deliveries.

Therapy monitoring. We'll watch how you do with therapy by drawing labs, if ordered. We'll also help with your intravenous (IV) catheter.

Medication management. We'll work with your doctor to help ensure changes to your medication, formula or dosage are made, if needed.

Home visit flexibility. Your infusion nurse will work with you to plan home visits as often as you need them.

Familiar faces. We'll make sure the same team of nurses visits you at home during your treatment.

Therapy shipment alerts. We'll provide alerts and tracking numbers on request.

Cost management. We'll bill you for out-of-pocket expenses. You can pay online or over the phone.

Benefit updates. We'll let you know if there are changes in your benefits, services or supplies.



Questions?

Call us 24/7 at 1-800-423-1411.