

Getting started with home tube feeding therapy

Have questions about your home therapy? No need to worry. Count on us for the answers you need. We'll be here to support you throughout your journey.



Before you leave the hospital, here's how we plan to help

Insurance benefit confirmation. We'll help you understand your coverage for tube feeding and out-of-pocket costs.

Paperwork support. We'll help you fill out new patient forms.

Discharge planning. We'll work with your providers and hospital team to help plan your transition home.

One-on-one support. We'll set up a meeting with a Coram^{®*} representative to discuss what to expect when returning home and answer your questions before your first in-home treatment.

Home tube feeding demo. We'll explain how your equipment works. And show you how to administer your therapy at home.

Medication, formula, equipment and supply prep. We'll make sure everything's ready and set up delivery to your home.

Contact plan. We'll ask how you want us to contact you. And give you easy ways to reach our Coram team 24/7.

Helpful information. We'll share resources and videos from www.Coramhc.com.



After you're home, here's how we plan to help

24/7 availability. We're here to answer your questions and share helpful resources.

Regular check ins. We'll keep an eye on how you're doing, schedule refills, order supplies and confirm deliveries.

Therapy shipment alerts. We'll provide alerts and tracking numbers on request.

Cost management. We'll bill you for out-of-pocket expenses. You can pay online or over the phone.

Benefit updates. We'll let you know if there are changes in your benefits, services or supplies.



Questions?

Call us 24/7 at 1-877-936-6874.